

The Management of Safe Response have defined and documented the following commitment with respect to quality.

Every staff member has the responsibility to ensure that the intentions of this policy statement are understood, applied and maintained within their own activity area.

Safe Response has made a commitment:

- To use the disciplines of ISO 9001 to develop and maintain the processes needed to produce a level of service of a consistent standard of quality and at competitive cost.
- To foster good relationships with clients by effective communications with clients and encouraging feedback.
- To continually improve the effectiveness of the Quality Management System.
- To document and measure quality objectives and targets through internal audits and management review.
- To deliver services in accordance with the specifications and requirements of our clients and that of legislative requirements and best practice.
- That every employee constantly aims to improve the overall quality of Company products and services.

By adopting this philosophy, the clients of Safe Response will be assured of an excellent standard of completed services in accordance with specifications and contracts. Management has the ultimate responsibility to maintain the quality policy and shall promote all initiatives to attain and improve quality to:

- give all personnel adequate information and training to enable all tasks to be undertaken with a consistent standard of quality.
- ensure that excellent relations between the Company and employees are maintained.

The Management Team
SAFE RESPONSE Pty Ltd

30th Nov 2016

SR_M_ISO_QMS_SR QUALITY POLICY